

After experiencing a school shooting (in which an innocent student was injured,) our community became hypersensitive to the speed and disbursement of information they were receiving in any school situation, no matter how minor. Specifically, parents were hearing from their own children via text and then criticizing the amount of time it took the school to issue an official statement. In response, I developed this graphic to help educate parents on why it sometimes takes time to get them pertinent information. Step 1 is our most important step and achieving its completion can take time if students are at lunch or recess. It helped a lot in building transparency with our community.